

# Bangor Savings Bank

**You matter more.**

Member FDIC

For Immediate Release  
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Statement from Andrew Grover, Bangor Savings Bank Senior Vice President and Chief Risk Officer, regarding text-based phishing scam.

Bangor Savings Bank is warning the public (Bank customers and non-customers) about a text-based phishing scam that has worked its way through Maine. The alert specifically asks the text recipient to contact Bangor Savings Bank at a specific number, which is **not** a Bangor Savings Bank phone number. It references an “alert” within the text message.

Here is what the public needs to know:

- 1.) The Bank will never ask for your ATM/Debit Card information via phone, text or email so do not call the number in the text message.
- 2.) If you are a Bangor Savings Bank customer and have given out personal information, please contact your local branch or Bangor Support (1.877.226.4671) or [bangorsupport@bangor.com](mailto:bangorsupport@bangor.com). If you are not a Bangor Savings Bank customer, contact your financial institution.
- 4.) All Bangor Saving Bank customers receive free FraudWatch PLUS protection, a standard feature on all debit cards. This service provides 24/7 fraud monitoring protection.

For any additional questions, customers are encouraged to contact Bangor

Support at 1-877-226-4671.