

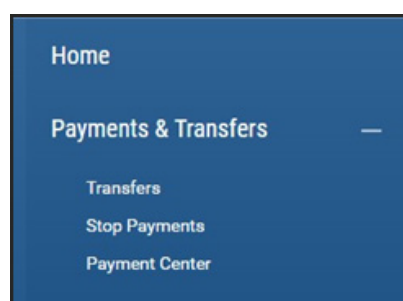
Bangor Savings Bank[®]

Treasury and Payment Services

Quick Reference Guide - Payment (ACH & Wire) Templates Widget

The Payment Templates widget provides a consolidated list of Automated Clearing House (ACH) and wire transfer payment templates. Templates are sets of pre-built payment instructions that may be reused to generate payments to provide efficiency and controls, such as the legacy term of ACH batches.

To access the Payment Templates widget, open the left navigation menu, click to expand the Payments & Transfers menu, then select the Payment Center link. The Payment Templates widget resides on the Payment Center workspace.



PAYMENTS PAYMENT TEMPLATES PAYMENT MAPS NACHA IMPORT WIRE IMPORT

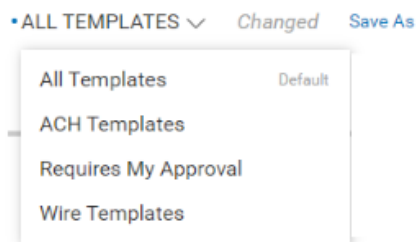
Create Template ▾

• ALL TEMPLATES ▾ As of 02/06/2021 02:56 PM 🔍 🗑️ 🔗 📄

<input type="checkbox"/> ALL	ACTIONS	TEMPLATE NAME	PAYMENT TYPE	STATUS	PAYMENT CATEGORY	PAYEE NAME	A
<input type="checkbox"/>	⋮	HelloHowarey...	Corporate Collections	Available for use	ACH	Andrea	
<input type="checkbox"/>	⋮	Payroll	Corporate Payments	Available for use	ACH	Bottomline	
<input type="checkbox"/>	⋮	Rents	Corporate Payments	Available for use	ACH	Land Lord	
<input type="checkbox"/>	⋮	International F...	International Wire	Available for use	Wire	International F...	

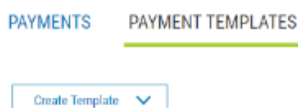
Specific template types shown will depend on the user permissions. As with other list views, the Templates list view can be personalized by each user – sort data in a column, display desired columns, arrange the order of columns and filter data. You can save multiple personalized views for later use. Data from the list view can be printed and exported.

As a helpful start, standard saved views are offered that filter and arrange the data specifically for Wires and ACH templates, as well as a view for templates requiring your approval.



CREATING TEMPLATES

To create a new template, click the Create Payment Template dropdown at the top of the PAYMENT TEMPLATES tab.



This link will launch a workflow where you will select a payment type that you have permission to create.

Create Template ^

Filter

ACH

- Corporate Payments
- Corporate Collections
- Consumer Payments
- Consumer Collections

WIRE

- Domestic Wire

Once a template type is selected, the template entry form appropriate to that type will appear. Input the required and desired optional information.

< Create Payment Template \$0.00

PAYMENT TYPE: Domestic Wire | TEMPLATE NAME:

ORIGINATOR INFORMATION

FROM ACCOUNT:

BENEFICIARY INFORMATION

NAME:

ADDRESS LINE 1: Optional | ADDRESS LINE 2: Optional

Physical Address Required. No P.O. Box Address

ADDRESS LINE 3: Optional

PAYMENT DETAILS

With ACH templates, you have the option to create only the “container” with Payment and Originator information and defer adding the Receiver detail information for later, either via manual input or upload from an external file using an established map. [See Payment Maps Quick Reference Guide for more information on defining maps and the last section of this Quick Reference Guide for more information on Upload Transactions]

< Create ACH Template \$0.00

PAYMENT TYPE: Corporate Payments

TEMPLATE NAME: [input field]

ACH SENDER: Select

OFFSET ACCOUNT: [input field]

PAYMENT DESCRIPTION: [input field]

DISCRETIONARY DATA: [input field]

RECEIVER INFORMATION: NAME [input field], ID [input field]

Add Receivers Later

< Modify ACH Template \$0.00 (5) PAYMENTS

PAYMENT TYPE: Corporate Payments

TEMPLATE NAME: Mid America

STATE: Active

STATUS: Requires others approval

LAST MODIFIED ON: 03/12/2021 01:13 AM

LAST MODIFIED BY: Shark

ACH SENDER: 887854321 - My ACH Company

OFFSET ACCOUNT: My checking acct - 123123123

PAYMENT DESCRIPTION: Utility

DISCRETIONARY DATA: [input field]

MAKE THIS A RECURRING PAYMENT

Transaction Details	TOTAL ACTIVE DEBIT	TOTAL CREDITS (\$)	TOTAL DEBITS (\$)	TOTAL AMOUNT
	0	\$0.00	\$0.00	\$0.00

Actions: Add A Receiver, Zero All Amounts, **Upload Transactions**, Modify Amounts

ACTIONS	ID	NAME	AMOUNT	STATUS	ACCOUNT NUMBER	ROUTING
No information to display						

VIEW 0 OF 0 DISPLAY 0

When the template creation workflow is complete and the template is saved, you are returned to the Payment widget and the Payment Templates tab. The position of the template in the list depends on the ordering and filtering you had set on the list view before clicking Create Payment Template, so the new template may not be at the very top of the list.

APPROVING TEMPLATES

When approval requirement is turned on, templates requiring approval would show a status of “Requires My Approval”, when the user can approve them, or “Requires Others Approval” when they require approval by another user.

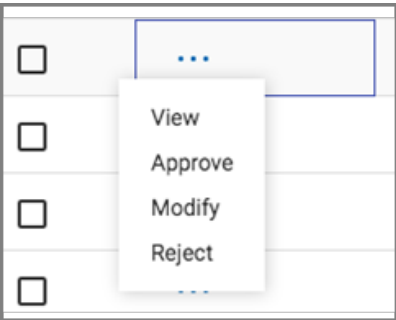
If you have payment templates approval permissions, you will be notified on the Home workspace that there are payment templates for you to approve.



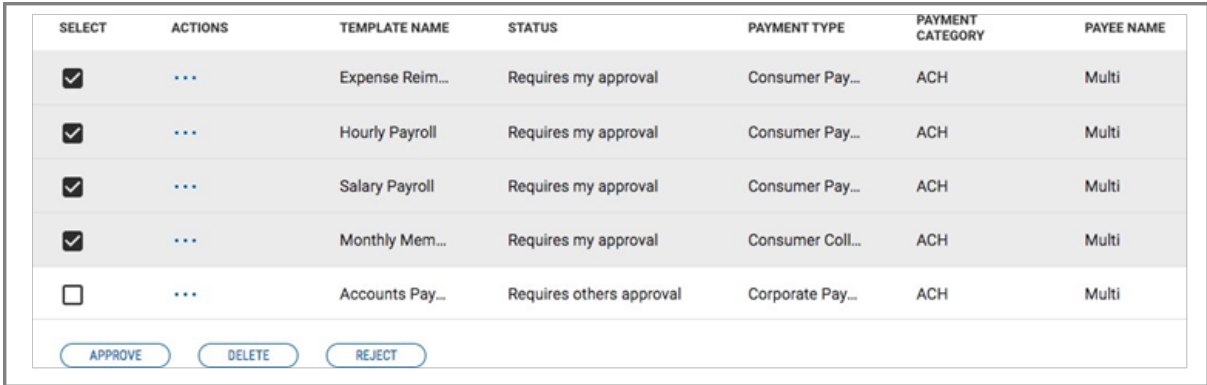
Clicking to view, will take you to the Payment Center and you will have a Requires My Approval list view in the Payment Template tab to approve, reject or delete the payment templates.



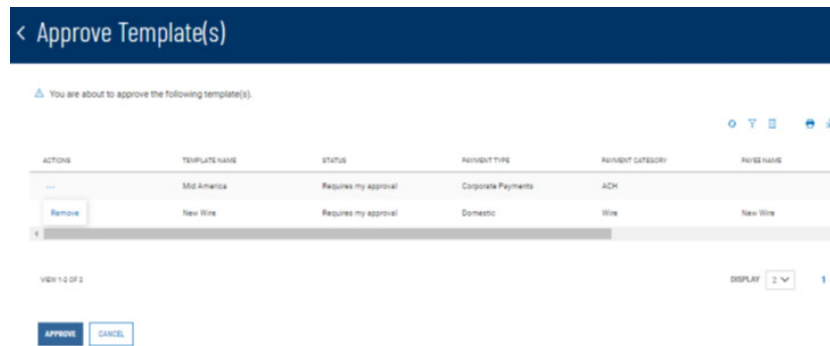
Templates can be approved singularly from the list view by clicking on the ellipsis (...) and choosing “Approve”



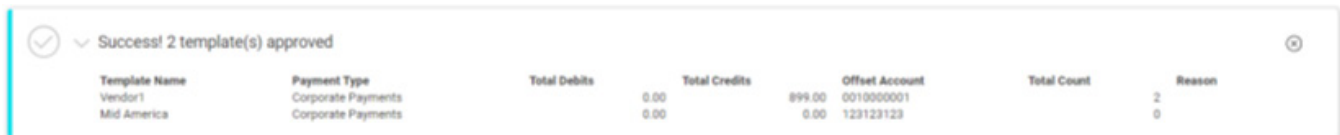
Templates can also be bulk-approved by selecting multiple templates and clicking the Approve button at the bottom of the list view. Templates of different types (Wires and various ACH) can be approved together with a single click of the Approve button.



When multiple templates are selected to approve, the user is taken to an approval action summary workflow page, which will show the selected templates about to be approved. The user can remove templates from the list, if desired, cancel the whole action, or continue on with the approval.



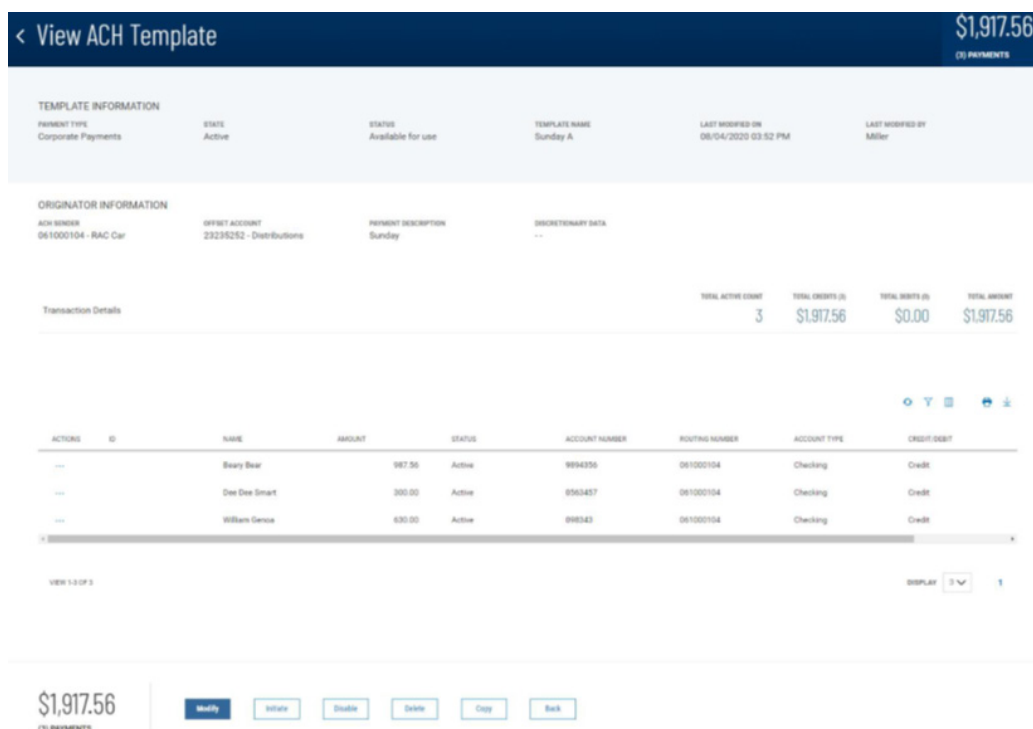
When the approval is completed, you are returned to the Payment Center workspace. A success message will show at the top of the Payment Templates List View, and the newly approved templates show with an updated status and highlighted in the All Templates list view.



Similar to the approval action, templates can also be rejected or deleted singularly or in bulk.

VIEWING TEMPLATE

To view the details of a template, select “View” from the ellipsis (...) menu of the desired template. This will take the user to a workflow page that lists the template information. The appropriate action buttons to that template type, status and the user permissions are displayed on the bottom of the page.



MODIFYING TEMPLATE

Templates can also be modified if they are in the appropriate status. To modify a template, select “Modify” from the ellipsis (...) menu of the desired template. This will take the user to a workflow similar to the template creation page with the information prefilled. Make desired changes, then save. When complete, the user is returned to the Template List View and the template is updated to reflect the changes.

< Modify Wire Template \$4,000.00

PAYMENT TYPE: Domestic Wire | TEMPLATE NAME: Brooklyn 8/25

ORIGINATOR INFORMATION
FROM ACCOUNT: Payables Account - 123123123... 11/25

BENEFICIARY INFORMATION
NAME: Brooklyn Walker 11/25
ADDRESS LINE 1: 9171 Any Road 11/25 | ADDRESS LINE 2 (Optional): Suite B 1/25
Physical Address Required. No P.O. Box Address.
ADDRESS LINE 3 (Optional): Any Town 123456 11/25

PAYMENT DETAILS
BANK CODE / NAME: 021213711 - ENTERPRISE BANK KENNELWORTH, NJ | ACCOUNT NUMBER: 12345678 8/24
AMOUNT (Optional): \$ 4,000.00

Additional Payment Details

- + Intermediary Bank
- + Originator To Beneficiary Information
- + Bank To Bank Information

\$4,000.00 | Save Cancel

ACH Templates allow modification of the individual transactions through three different methods:

1. Select Modify from the ellipsis (...) menu for the transaction you want to change. This will bring up a window that enables you to change any field in the transaction.
2. Click on “Modify Amount” from the list of links to the left of the transaction list. Clicking “Modify Amount” puts the list into “amount input” mode, allowing you to tab through and update the amounts for all transactions in the list.
3. Click on “Upload Transactions” from the list of links to the left of the transaction list. Clicking “Upload Transactions” provides you the ability to use to update the existing or add new transactions from an external file, using an established map. [See Payment Maps Quick Reference Guide for more information on defining maps and the last section of this Quick Reference Guide for more information on Upload Transactions.]

The screenshot shows a 'Transaction Details' interface. At the top, there are summary statistics: 'TOTAL ACTIVE COUNT' (2), 'TOTAL CREDITS (2)' (\$2,234.56), 'TOTAL DEBITS (0)' (\$0.00), and 'TOTAL AMOUNT' (\$2,234.56). Below this is a sidebar with several action links: 'Add A Receiver', 'Zero All Amounts', 'Upload Transactions', and 'Modify Amounts'. The 'Upload Transactions' and 'Modify Amounts' links are highlighted with red boxes. The main area contains a table with columns for 'ACTIONS', 'ID', 'NAME', 'AMOUNT', and 'STATUS'. The table lists two transactions: one with ID 0001234 for 'Acme' with an amount of 1,000.00, and another with ID 23044 for 'Global Corp' with an amount of 1,234.56. At the bottom left, the total amount '\$2,234.56' is displayed with '(2) PAYMENTS' below it. At the bottom right, there are buttons for 'INITIATE', 'SAVE', 'Disable', 'Delete', and 'Done'.

COPYING TEMPLATE

A useful feature of the Template List View is the ability to copy an existing template as the starting point to create a new template. Selecting “Copy” from the ellipsis (...) menu, will launch the payment template creation workflow with all the relevant fields prepopulated from the selected template. Because an existing template contains all the necessary information for creating a new template, you should review/update needed information, enter a new and unique template name then save the new template.

Once the template is saved, you are returned to the Payment Templates widget and your new template will appear in the list of templates. The position of the template in the list depends on the ordering and filtering you had set on the list view before clicking “Copy”, so the new template may not be at the very top of the list.

INITIATING PAYMENT FROM TEMPLATE

To initiate a payment from a template, select “Initiate” from the ellipsis (...) action menu of the desired template. This will launch the appropriate workflow with the payment information from the template pre-filled.

The screenshot shows a list of payment templates. Each row includes a checkbox, an ellipsis menu, a name, a status, a type, a method, and a company. The 'Acme Parts' row is selected, and its ellipsis menu is open, showing options: 'View', 'Initiate', 'Modify', and 'Delete'. The 'Initiate' option is highlighted.

Checkbox	Ellipsis	Name	Status	Type	Method	Company
<input type="checkbox"/>	...	ABC Co Dr.	Available for use	Domestic ...	Wire	ABC Comp.
<input type="checkbox"/>	...	Acme Parts	Available for use	Domestic ...	Wire	Acme Parts
<input type="checkbox"/>	...	American ...	Requires others ap...	Domestic ...	Wire	American ...
<input type="checkbox"/>	...	Overseas ...	Available for use	Internation...	Wire	Overseas ...
<input type="checkbox"/>	...	Smith Inv...	Available for use	Un Known	Wire	Smith Inv...
<input type="checkbox"/>	...	Triple A M.	Available for use	Un Known	Wire	Triple A M.

On the workflow page, enter required payment information, such as amount, not included in the template. You can also update pre-filled data fields that allow for changes during payment initiation from templates. Some fields in the payment, such as Bank Code and Account, are locked, not allowing changes. Templates deliver more controls for payments than freeform payments.

The screenshot shows a web form titled "Initiate Payment" with a blue header bar containing a back arrow and the amount "\$10,000.00". The form is divided into several sections:

- PAYMENT TYPE:** A dropdown menu with "Domestic Wire" selected.
- ORIGINATOR INFORMATION:** A "FROM ACCOUNT" field with "Premier Checking - 555..." selected.
- BENEFICIARY INFORMATION:** A "NAME" field with "London Fox" selected. Below it are "ADDRESS LINE 1" (with "222 Central Blvd" and "Optional" label) and "ADDRESS LINE 2" (with "London" and "Optional" label). There is also a "Physical Address Required. No P.O. Box Address" label and an "ADDRESS LINE 3" field.
- PAYMENT DETAILS:** A "BANK CODE / NAME" field with "244171313 - CITIZENS ..." selected and an "ACCOUNT NUMBER" field with "112450011" selected. Below these is a "LONDON ON" field.
- AMOUNT:** A field with "\$" and "10,000.00" entered.
- TRANSACTION DATE:** A field with "03/22/2021" and a calendar icon.
- PURPOSE OF WIRE:** An "Optional" text field.

At the bottom, there is a section for "Additional Payment Details" with expandable options: "+ Intermediary Bank", "+ Originator To Beneficiary Information", and "+ Bank To Bank Information". Below this is a large "\$10,000.00" label and two buttons: "CONFIRM" and "CANCEL".

Once the payment is saved (or sent or confirmed, depending on the payment type), the user will return to the Payments Center workspace and the Payments widget. A success message will appear at the top of the list view, and the new payment will appear in the list of templates. The position of the new payment in the list depends on the ordering and filtering the user might have had set on the Payments list view before initiating a payment, so the new payment may not be at the very top of the list.

UPLOADING TRANSACTIONS

If you have permissions to create and manage ACH templates, you will have the ability to upload transactions from a file to your template in Treasury Online. You will need to have an ACH Import Map available for use and appropriate to the external file data. The import map instructs the system on how to use the information in your file in order to create or update transactions.

Note - Creating maps is covered in the Payment Maps Quick Reference Guide. You will need permissions to create a map, not for using a map.

While modifying a template, if an Import Map is available, you will see a link to Upload Transactions.

< Modify ACH Template \$2,234.56

ACCOUNT TYPE: Corporate Payments | TEMPLATE NAME: Vendor | STATUS: Active

ORIGINATOR INFORMATION

ORIGINATOR ID: SERVING-PT-ACH-CA | VENDOR NAME: Vendor Pay

TRANSACTION DETAILS

AMOUNT	STATUS
1,888.00	Active
1,234.56	Active

\$2,234.56

Clicking the Upload Transactions link brings up the Upload Transaction process flow. The first step in the flow is to select the ACH Import Map to use from the “Upload Type” dropdown.

Upload Transactions

UPLOAD TYPE

Select

- 6 Record Fixed
- CSV Add Map
- CSV Map

cancel

Once the map is selected, depending on the map, you can choose whether to add entries, update entries, or both add and update.

Upload Transactions

UPLOAD TYPE: CSV Map

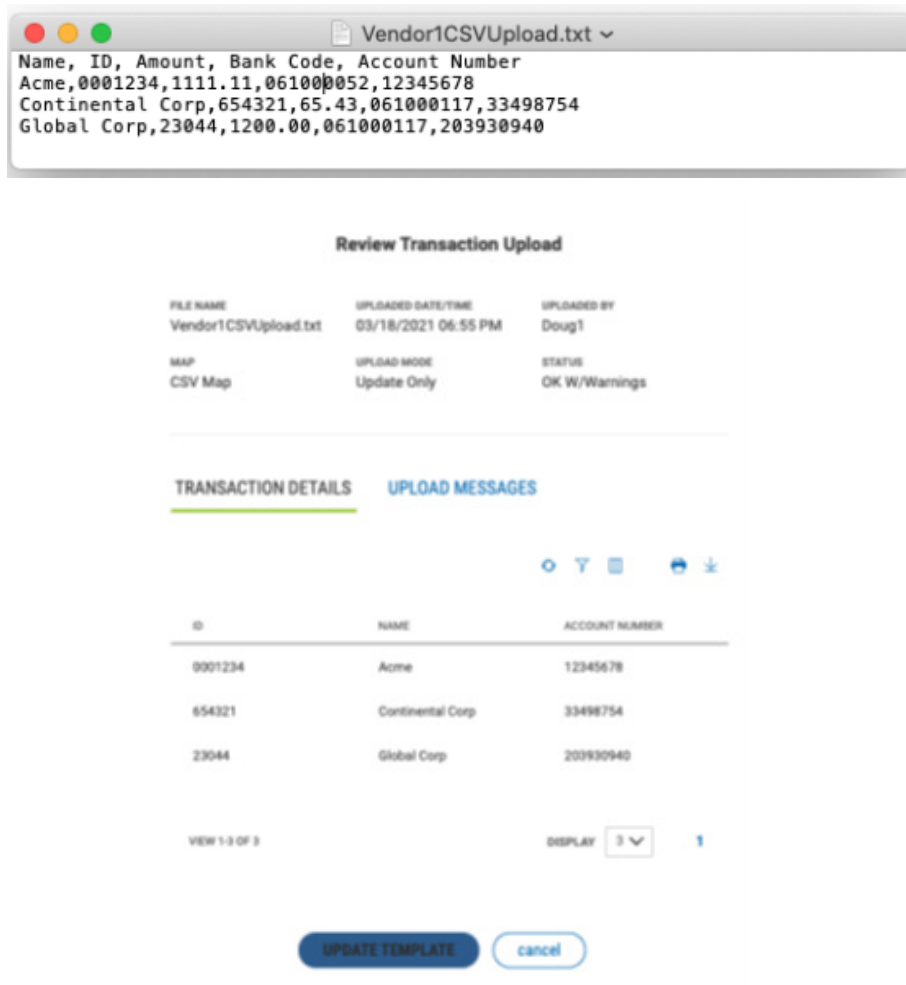
UPLOAD FILE | VIEW MAP DETAILS

UPLOAD METHOD: Update Entries

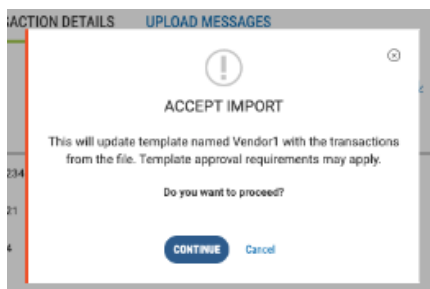
Drag file here or select file from your computer. 1 file maximum. 50000 records per file maximum.

cancel

You can click the View Map Details tab to see the details of how the map will interpret the file data. Drag a file into the upload area or click “select file” to start the upload process.



When the file is uploaded, a review screen will show the information from the file. Any errors received in the process will show in the “Upload Messages” tab. If there are no errors, clicking “Update Template” continues the process. Clicking “Cancel” ends the process and erases the staged updates. On the Accept Import confirmation modal, click “continue” to finish the file processing and update the template’s transactions appropriately.



You will return to the template modify page to continue that workflow, with the transactions added or updated based on the information from the file. A “snackbar” alert in the lower right of the screen will indicate that the transactions have been updated. It is not necessary to “Save” the template, since the updates to the transactions have already been saved.