

Corporate Services

Quick Reference

Guide - Login

Bangor
Savings Bank

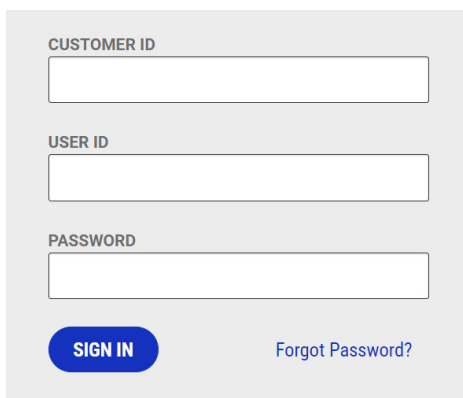
You matter more.®

Member FDIC

NEW USER

When you have permissions to view any bank deposit accounts, such as checking and savings accounts, a Smart Chart widget is pre-selected for you. It offers a quick visual of key data regarding your deposit account information.

On the login screen, enter required information accordingly:



CUSTOMER ID

USER ID

PASSWORD

SIGN IN [Forgot Password?](#)

For enhanced security, you will next be asked to retrieve a login key sent to your email address on file. There is also the option to request a new key to be sent, if necessary.

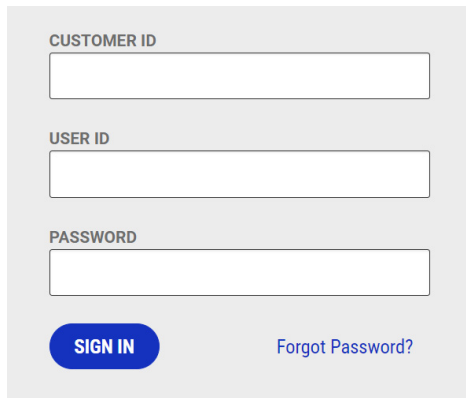
SET UP YOUR SECURITY PROFILE INFORMATION

1. Security questions for if your password is forgotten.
2. Security contact information for login passcode delivery.
3. In addition to email as a contact method for future security validation, you can set up additional contact methods and indicate which is the preferred default method.
4. Set a new password, as the temporary password is no longer valid.

You are now logged in and the home page should display.

RETURNING USER

Enter your Customer ID, User ID, and Password:



A login form with three input fields labeled 'CUSTOMER ID', 'USER ID', and 'PASSWORD'. Below the fields is a blue 'SIGN IN' button and a blue link labeled 'Forgot Password?'.

CUSTOMER ID
USER ID
PASSWORD
SIGN IN Forgot Password?

Depending on your financial institution's requirement, you may also need to retrieve a one-time passcode.

You are now logged in and the home page should display.

FORGOTTEN PASSWORD SELF HELP

In the event that you cannot remember your password, fill in your Customer ID and User ID, then click on the Forgot Password link in the login box. You will be asked to provide correct answers to previously established security questions. A temporary password will then be sent to your email address on file.

You will be prompted to set a new password immediately after you log on. This temporary password must be used the same day.