

# Bangor Savings Bank

**We would like to notify you of changes to our Common Fee Schedule that will go into effect May 8, 2020. The changes are highlighted below. Thank you for choosing Bangor Savings Bank for your financial needs. If you have any questions or concerns, please contact Bangor Support at 1.877.226.4671 or visit your nearest branch.**

## CHECKS/CHECK CASHING:

Check Printing	Varies
Counter Checks	\$ 1.00 per sheet
Money Orders	\$ 4.00
Treasurers Checks	\$ 6.00
Certified Checks	\$25.00
Non-Customer Check Cashing	\$10.00

## FUNDS TRANSFER:

Phone Payments from non-BSB account	\$10.00
Phone Transfers between BSB accounts	\$ 5.00
Not-In-Person Withdrawal Orders	\$10.00
Person to Person (Popmoney):	
Sending (Standard)/Receiving	No Cost
Sending (Next Day)	\$ 2.00
Requesting	\$ 1.00
IRA Transfer/Rollover from BSB	\$30.00
Wire Transfers:	
Incoming - domestic	\$15.00
Incoming - international	\$30.00
Outgoing - domestic	\$25.00
Outgoing - international	\$45.00
Additional Not-In-Person	<b>\$75.00</b>
Wire Transfer Research	\$ 5.00

## ONLINE BANKING EXTERNAL TRANSFERS:

Standard Inbound (Up to \$10k)	No cost
Standard Outbound (Up to \$2k)	\$ 3.00
Standard High Limit Outbound (\$2k+ - \$15k)	\$ 6.00
Next Day Inbound/Outbound	\$ 8.00

## OVERDRAFT/RETURNED:

Overdraft/NRB <sup>1</sup>	\$32.00 per item
NSF, Returned, Uncollected <sup>1</sup>	\$32.00 per item
Sustained Overdraft Balance <sup>2</sup> (beginning on third business day)	\$ 5.00 per day
Account Link Overdraft	\$5.00 per transaction
Returned Deposited/Cashed Item	\$12.00

## CARDS:

ATM/Debit Card Replacement	\$ 5.00
ATM/Debit Card w/Express Delivery	\$75.00

## ACCOUNT SERVICES:

Account Balance Assistance	\$25.00 per hour
Account Research	\$25.00 per hour
Copies of Transaction Documents (Checks, Statements, etc.)	\$2.00/10 pages (\$2 min)
Dormant/Inactive Account	\$ 2.00 per month
Early Checking/Savings Account Closure (w/in 90 calendar days of opening account)	\$25.00
Government Issues (bought/sold)	\$15.00
Returned Notice & Statement Fee	\$10.00
Passbook Reissue	\$10.00
Stop Payment	\$34.00
Excess Debit Fee <sup>3</sup>	<b>\$5.00 per item</b>

## NIGHT & SAFE DEPOSIT:

Night Deposit Bags (canvas)	\$22.00
Night Deposit Bags (100 disposable)	\$22.00
Night Deposit Key Replacement	\$10.00
Safe Deposit Box Late Payment	10% after 45 days (\$5 min)
Safe Deposit Box Rental	Varies
Safe Deposit Box Drilling (w/both keys missing)	\$200.00
Safe Deposit Box Key Replacement (w/one key missing)	\$25.00
Zipper Bags	\$ 5.00

## CURRENCY SERVICES:

Non Self-Service Coin Counting & Wrapping	5% of total
Non-Customer Coin & Currency Orders	\$ 5.00
Check Collection (domestic/foreign)	\$30.00 + expenses
Foreign Currency (buy or sell)	\$15.00 + expenses
Foreign Draft Purchase	\$15.00 + expenses

## MISCELLANEOUS SERVICES:

Photocopy & Fax Services	\$2.00 per page
Non-Customer Notary Service	\$10.00 per request

<sup>1</sup> Includes any withdrawal, check, ATM and ACH

<sup>2</sup> Only applies to transaction account customers who are not in the No Return Benefit program

<sup>3</sup> This transaction limitation fee applies to third party transactions or preauthorized transfers in excess of six (6) per calendar month from any savings or money market product and will be assessed daily when applicable. A more in depth description of these transaction limitations can be found in our Important Information About Your Account disclosure.

**COMPLAINT RESOLUTION PROCEDURE** – If you have a dispute with us regarding your deposit account, contact us to resolve the problem directly. However, if you feel we have failed to resolve the problem, you can write a letter or file a complaint electronically detailing the problem and the resolution you are seeking to the Bureau of Financial Institutions. The mailing address and website address are located in the Important Information About Your Account booklet located on the disclosure page of the Bangor Savings Bank website.

The Bureau of Financial Institutions will acknowledge receipt of your complaint promptly and investigate your claim. You will be informed of the result of the investigation. When your complaint involves a federally chartered institution, the Bureau of Financial Institutions will refer it to the appropriate federal supervisory agency and inform you to whom it has been referred.